



SHERWOOD RANGE

Owner's Guide & User Manual • 2026

R-2 • E-2 • T-2 • Conqueror 2.0

Toyota HiLux | Ford Ranger

Australian-built, since 1977 • RVMAP Accredited • 5-Year Warranty



QUICK REFERENCE CARD — ALL MODELS

Keep this card handy. Tear out and store in your cab or on the fridge.

Before You Drive

- LPG cylinder valve OFF at cylinder
- Hot water system OFF
- All appliances, lights, water pump are OFF
- Power leads are disconnected and stowed
- Water & waste hoses disconnected and stowed
- All windows, hatches, & doors closed and locked
- Awning fully rolled in and secured
- Rooftop antenna lowered and stowed
- Entry step retracted and secured
- All cupboards and drawers latched
- Tyre pressure and condition checked
- Fridge door secure, set to travel power mode
- Vehicle stabilisers removed (if fitted)
- Drop-down bed raised and locked (if fitted)
- Outdoor TV & BBQ/kitchen secured (if fitted)

When You Arrive at a Site

- Level site, clear of branches and signage
- Handbrake on, wheel chocks applied
- Connect 240V 15A power lead
- Open LPG cylinder, if using gas
- Fill fresh water tanks or connect mains water
- Turn on water pump and hot water system
- Set fridge to correct power mode
- Roll out and secure awning, if required

Before You Leave a Site

- Hot water system and water pump OFF
- Grey water emptied at dump point
- Toilet cassette emptied and rinsed
- Awning rolled in, legs, pegs & ropes stowed
- TV antenna, hoses, power leads stowed
- Final walk-around and mirror check
- Do a full pre-drive checklist, as listed here

If You Smell Gas

- Extinguish all open flames immediately
- Do NOT touch electrical switches
- Shut off gas at the cylinder valve
- Open all doors and vents
- Leave the motorhome ASAP
- Do not enter until cleared by Gas Technician

Quick Troubleshooting

No 240V → Check RCD breaker and power lead
 No 12V → Check master switch, fuses, battery
 No water → Check tank level and pump switch
 Fridge not cold → Check power source and vents
 Stove won't light → Check gas on, purge air, test igniter

My Notes

Contents

1. Welcome – All About Suncamper	4
Welcome	4
About Suncamper	4
Vehicle Size and Weight	4
2. Quick Start – Before You Hit the Road	5
The Day Before You Travel	5
Important Pre-Drive Checklist	5
3. Location Setup & Pack-Down	6
Setup – Arrive and Relax	6
Pack-Down – Leave Safely	6
4. Using Your Sherwood	7
4.1 Power Systems	7
4.2 LPG Gas System	8
4.3 Water System	8
4.4 Hot Water System	9
4.5 Fridge	9
4.6 Cooking	9
4.7 Heating and Cooling	10
4.8 Toilet and Bathroom	10
4.9 Awning	11
4.10 TV, Antenna, and Reversing Camera	11
4.11 Storage and Loading	11
5. Care & Maintenance	12
General Care	12
Battery	12
Tyres	12
Storing Your Motorhome	12
6. Troubleshooting – Quick Checks	13
7. Model Quick Facts	14
8. 4x4 Models – Important Notes	15
9. Warranty & Support	16
10. Safety Warning Labels	21
11. Useful Information	22
The CMCA – Australia's Largest RV Club	22
Campsite Planning Apps	22
12. Contact & Help	23

1. Welcome – All About Suncamper

Welcome

Congratulations on purchasing your new Suncamper Sherwood. We're thrilled to have you part of the Suncamper community of owners nationwide.

Your Sherwood was designed and built here in Australia, mounted on an OEM chassis of your choosing. Whether you've opted for the Toyota HiLux, a Ford Ranger or another, whichever it might be, your RV has been engineered to handle real Australian conditions.

This guide is written in plain English and covers everything you need to know to use, maintain, and get the most out of your RV. We strongly recommend you reading it in full before your first trip and keeping it handy as a reference when you're on the road.

Handy Hint: Keep this guide with your Owner's Pack and appliance manuals. It's also available at www.suncampermotorhomes.com.au for easy access anywhere.

About Suncamper

Suncamper has been building motorhomes and RVs in Australia since 1977 — almost half a century of experience, refinement, and dedication to quality. We are proudly Australian-owned and operated, and we build specifically for Australian conditions, on-road and off.

Every Suncamper is constructed using premium composite panel construction: a one-piece roof and walls built from two fibreglass skins bonded around a high-density closed-cell foam core, and a steel and dense composite foam floor. All our panels are CNC-cut and precision-fitted, creating a seamless structure with less joins, fewer weak points and, because the closed-cell foam core doesn't absorb water, it addresses a primary cause of long-term water ingress in RV manufacture.

Suncamper not only proudly boasts being accredited under the industry-leading and rigorous accreditation program, RVMAP (Recreational Vehicle Manufacturing Accreditation Program, created and administered by the industry's national governing body) but we are also a multi-award winner, including the CCIA NSW Gold Award for Excellence 2024 (which in fact we've been awarded 4 times in past 10 years alone, amongst others).

Vehicle Size and Weight

Your RV is larger and heavier than most cars. We encourage you to always please keep the following in mind:

- Watch for low clearances: overhanging branches, petrol station canopies, car parks, and road signage. Your vehicle is 3–3.35m tall (if not taller, depending on model).
- Take corners wider than you would do so in a car. Your RV is longer and your rear end tracks differently to a car.
- Allow for significantly greater stopping distance. As your vehicle is heavier, it takes considerably longer to pull up safely.
- Check blind spots before reversing. Always use your reversing camera and mirrors.
- Your RV does not accelerate as quickly as a car, particularly when overtaking.
- Pull wide when approaching kerbs — tree branches overhang lowest near footpaths.

Safety Note: Always walk around your motorhome before driving off. Check for children, pets, obstacles, and overhead clearances.

2. Quick Start – Before You Hit the Road

The Day Before You Travel

- Plug into 240V power to fully charge your batteries and to pre-chill your fridge.
- Run the hot water tap(s) until you have a steady stream of water, with no air in the line. This fills up your hot water system.
- Top-up your freshwater tank once this has been done.
- Test your smoke alarm, gas detector, and fire extinguisher. Replace device batteries as and when needed (but please do so at least once annually).
- Pack toilet chemicals, hoses, 15A power lead, and levelling blocks.

Important Pre-Drive Checklist

Before every trip, confirm that the:

1. LPG cylinder valve is turned OFF at the cylinder.
2. Hot water system is turned OFF.
3. All appliances, lights, and the water pump are turned OFF.
4. Power leads are disconnected and stowed.
5. Freshwater and waste hoses are disconnected and stowed.
6. All windows, roof vents, hatches, and doors are closed and locked.
7. Awning fully rolled in and secured. Legs, pegs and ropes are removed and stowed.
8. Rooftop antenna has been lowered and stowed (if fitted).
9. Entry step has been fully retracted and secured.
10. All cupboards and drawers are latched shut.
11. Tyre pressure and condition are all checked.
12. Fridge contents are secured and fridge is set to travel power mode.
13. Vehicle stabilisers have been withdrawn or removed (if applicable).

Important: Walk around your RV before moving off. It is far better — and far cheaper — to spot a problem before you drive than after.

3. Location Setup & Pack-Down

Setup – Arrive and Relax

- Choose a level site, clear of overhead branches and signage.
- It is best not to park beneath trees wherever possible.
- Apply the handbrake and use wheel chocks, even on apparently level ground.
- Connect your 240V 15A power lead if a powered site is available.
- Open the LPG cylinder valve, if using gas for cooking, hot water, or heating.
- Connect to mains water pressure, if available, or refill your freshwater tanks.
- Set fridge to required power mode (240V when connected, otherwise gas or 12V).
- Turn on the water pump and hot water system.
- Roll out and secure the awning, if weather conditions permit doing so.

Tip: Ants are a common issue at Australian campsites. Sprinkle a light ring of flour around your wheels to deter them. Clean it up before you leave.

Pack-Down – Leave Clean and Safely

- Switch off the hot water system and water pump.
- Empty grey water at an approved dump point.
- Empty and rinse the toilet cassette at an RV dump point.
- Roll in and secure the awning, pegs, and ropes.
- Stow the TV antenna (if fitted), hoses, and power leads.
- Perform a final walk-around and mirror check.
- Run through the full Pre-Drive Checklist (Section 2) before departure.

4. Using Your Sherwood

4.1 Power Systems

12V Battery System

The 12V system powers your lights, water pump, fans, fridge, TV, and other interior appliances from your auxiliary battery. Your motorhome is fitted with either an AGM battery (120Ah standard on R-2; 240Ah on E-2 and T-2) or a 400Ah Lithium system (Conqueror 2.0). Power distribution is controlled via a blade-style fuse box — each circuit is protected by a fuse rated to a specific amperage.

- If a circuit fails: turn off the 12V power to that circuit and replace the blown fuse with one of the same colour and amp rating (e.g. 5A, 10A, 15A).
- Never replace a fuse with a higher-rated fuse. This can cause wiring damage or fire.

240V AC (Mains Power)

Connect to mains power using the 15A lead supplied with your RV, or a 10A–15A converter. When connected, all 240V appliances and power points are operational. If power cuts out, check the RCD breaker. Mains power activates the onboard 240V battery charger — it's the fastest way to charge your 12V battery system.

Important: Under no circumstances should you alter the 15A plug or lead configuration. An approved power adaptor can be purchased from Suncamper if required.

Solar Charging

Solar panels charge your auxiliary battery via a Victron MPPT solar controller. R-2: 260W optional; E-2 and T-2: 260W standard; Conqueror 2.0: 600W standard. Solar is ideal for keeping your battery topped up when you're off grid but it will not run major appliances, such as an air conditioner. It is best not to cover solar panels when the motorhome is in storage.

Charging While Driving

Your RV charges via DC-to-DC charging while the engine is running, from the alternator, without drawing from the starter battery.

Lithium Battery Note

The Conqueror 2.0 is fitted with a 400Ah Lithium (LiFePO4) battery system. If the battery becomes completely flat, the only way to restore power is to connect to 240V mains. Always charge to 100% for accurate readings and optimal battery health.

4.2 LPG Gas System

LPG powers your stove, hot water system, and diesel heater (where fitted). Always turn the LPG cylinder valve OFF before driving.

- To turn ON the gas: rotate the valve at the top of the cylinder anticlockwise.
- To turn OFF the gas: rotate the valve clockwise, until fully closed.
- Never smoke or use an open flame near the gas compartment.
- Check connections periodically with soapy water. Bubbling could indicate a leak.
- Never use cooking appliances as heaters.
- Always use the rangehood when cooking indoors and open a window or vent too.

Important: If you smell gas: immediately extinguish all open flames, do not touch electrical switches, shut off the gas at the cylinder, open all doors and vents, leave your RV, and contact an authorised Gas Technician before using the system again or re-entering your RV.

4.3 Water System

Your Sherwood is fitted with an 86L freshwater tank and a 43L grey-water tank. Fill slowly using a food-grade hose. Turn the water pump on only when using taps, and off when not in use. Grey-water must be emptied responsibly at an approved dump point. Use only biodegradable soaps and detergents.

- Mains water inlet: standard on E-2, T-2, and Conqueror 2.0; optional on R-2. The pump does not need to be on when using mains pressure.

4.4 Hot Water System

Your hot water system runs on LPG gas and/or 240V electricity. It holds 14–20 litres and takes 5–20 minutes to heat. It activates automatically when you plug into 240V mains — turn it off at its dedicated power point if you don't want it to activate. On gas, open the cylinder and press the ignition switch on the internal control panel. The system has automatic re-ignition; if it shuts off repeatedly, reset by switching off and on again.

WARNING: Never run the 240V heating element unless the water tank is full. Running the element dry will permanently damage it and is NOT covered by warranty.

4.5 Fridge

Your Sherwood is fitted with a 105L Thetford 12V compressor fridge (R-2, E-2, T-2) or a 130L Vitrifrigo 12V compressor fridge (Conqueror 2.0). Pre-chill the fridge the day before travel, load pre-chilled food, keep vents clear, and secure the door closed before driving.

4.6 Cooking

Gas Stove (R-2, E-2, T-2)

- Ensure the gas cylinder is open.
- Hold the gas knob down for the relevant burner and turn to ON.
- While holding the knob, press the ignition switch until the burner ignites.
- Adjust the flame/heat by rotating the respective burner knob as required.

Important: Never hold the gas knob open without immediately activating the ignition. If the ignition switch fails, use a match only — never a cigarette lighter.

Induction Cooktop (Conqueror 2.0)

The Conqueror 2.0 uses a 2-burner induction cooktop powered by the vehicle's 12V inverter system. Ensure to ONLY use induction-compatible cookware. The cooktop requires the pure sine inverter to be active.

4.7 Heating and Cooling

Air Conditioning

A 240V reverse cycle air conditioner is available on E-2 and T-2 as standard, and as an option on R-2 and Conqueror 2.0. It runs on 240V power only. Always use it with vents partially open to ensure of air circulation.

Diesel Heater

A diesel air heater is available as an option on R-2, E-2, and T-2, and is standard on the Conqueror 2.0. It runs from the vehicle's diesel fuel tank. Run the heater at least once a month during storage to keep seals and components in good condition.

4.8 Toilet and Bathroom

All Sherwood models are fitted with a Thetford cassette toilet. The R-2 and E-2 feature a combo shower/toilet; the T-2 and Conqueror 2.0 both have a separate shower and toilet.

Toilet and Bathroom

All Suncamper models are fitted with a Thetford cassette toilet. Importantly -

- Open the black cover inside the toilet bowl before use and close it after flushing.
- Use only single-ply toilet paper and RV-approved toilet chemicals.
- Do not place facial tissues, wipes, or sanitary items in the toilet.
- Empty the cassette as soon as the indicator shows that it is FULL.

Emptying the Cassette

- Ensure the black cover inside the bowl is closed before removing the cassette.
- Squeeze the green lift plate at the base of the cassette to unlock/release it, then slide the cassette out through the exterior hatch.
- Rotate the waste arm and remove the green cap.
- Tip contents into a designated RV dump point. Press green air-button to assist.
- Carefully rinse out the cassette thoroughly, ideally several times.
- Add toilet chemical, replace cap and waste arm, then slide the cassette back in through the exterior hatch.

Important: Do not use any harsh chemicals containing formaldehyde. These prevent legal disposal of waste at dump stations.

4.9 Awning

Your awning should be fully retracted in strong winds, heavy rain, or storms. Whenever possible it's always best to allow the awning to dry out before rolling it in (to prevent mildew from forming). Use the supplied poles/legs, pegs and tie-downs when fully extended, and stow them all securely when not in use (parts can easily be lost and you'd be surprised how expensive they can be). The awning must be fully retracted and locked securely into place before driving.

4.10 TV, Antenna, and Reversing Camera

Smart TV and no-setup roof antenna are fitted on E-2, T-2, and Conqueror 2.0; but they are optional on R-2. Rescan for channels in each new location. The reversing camera activates automatically in reverse gear. Always check to ensure the reversing cameras' lens is clean.

4.11 Storage and Loading

Load heavy items low and towards the axles. Never exceed your vehicle's GVM or GCM. GVM has been upgraded as standard on all Sherwood models.

Important: Overloading affects handling, braking, and tyre performance, and may void your warranty and insurance.

5. Care & Maintenance

General Care

- Wash your RV's exterior regularly with a mild, non-abrasive car wash detergent and a soft cloth or chamois. Include the roof, walls, and undercarriage too.
- Wax exterior fibreglass surfaces at least once annually to protect the finish and prevent fibreglass discolouring.
- Inspect all seals regularly and reseal where required. If unsure, contact Suncamper.
- Do not use petrol-based cleaners on acrylic windows. Use warm soapy water only.

Battery

- Check battery terminals regularly for corrosion and tightness.
- If your battery(s) emits a rotten-egg smell, stop charging immediately and contact Suncamper.

Tyres

- Check tyre pressure when tyres are cold, ideally before each trip.
- Do not release air pressure from tyres when warm (tyre pressure naturally increases with heat).
- Check your spare tyre regularly. Recommended pressures are shown on a placard found in the chassis' cabin door frame (usually driver's door).

Storing Your Motorhome

- We recommend that you wash and wax your RVs exterior before storage.
- Remove all food, candles, and sweet-smelling items to prevent insect infestation.
- Turn off all pilot lights and close the LPG cylinder valve.
- Switch off all lights, appliances, and the water pump.
- Defrost, clean, and dry the fridge. Ideally, to inhibit odours leave the door slightly ajar.
- Drain all fresh, grey, and hot water tanks.
- Empty, thoroughly rinse and deodorise the toilet cassette.
- Cover your air conditioner with a large plastic or garbage bag if storing long-term.
- Close all windows and vents.
- Where security permits doing so and if fitted with a flyscreen, leave one vent slightly ajar for airflow when in storage.
- Ensure no water is pooling on the roof. Do not cover solar panels.
- Plug into 240V at least once a month if not using solar. Overnight is sufficient.
- If fitted with a diesel heater, it is best to run it for an hour or so at least once a month.

Tip: An open box of baking soda left in the fridge during storage helps prevent odours from building up.

6. Troubleshooting – Quick Checks

Symptom	What to Check
No 240V power	Check the RCD breaker, power lead connection, and site supply.
No 12V power	Check the master switch, fuse box, battery charge level, and battery protector.
No water from taps	Check tank level, pump switch is on, and pump strainer is clear.
Fridge not cooling	Check pre-chill, seals, vents, and correct power source.
Awning won't retract	Check 12V power. Most electric awnings can be operated manually using the hex head key/arm provided with your RV.
Stove won't light	Check gas cylinder is open, purge air from the line, and test the stove's igniter.
Hot water not working	Check gas is on or 240V is connected, and tank is full. Reset by switching off and on.
Gas alarm sounding	Turn gas off at the cylinder, open all vents, do not use electrical switches, leave the motorhome.

7. Model Quick Facts

Sherwood R-2

Specification	Details
Dimensions	5.8m (L) × 2.1m (W) × 3.0m (H)
Berths	2+2
Chassis	Toyota HiLux or Ford Ranger (4x2 or 4x4)
Battery	120Ah AGM (240Ah optional)
Solar	260W optional
Fresh Water	86L
Grey Water	43L
Fridge	105L Thetford 12V compressor
Cooking	3-burner gas stove
Bed	Queen-width
Bathroom	Combo shower and toilet
Drive Licence	Car licence

Sherwood E-2

Specification	Details
Dimensions	5.8m (L) × 2.1m (W) × 3.25m (H)
Berths	2+2
Chassis	Toyota HiLux or Ford Ranger (4x2 or 4x4)
Battery	240Ah AGM
Solar	260W standard
Fresh Water	86L
Grey Water	43L
Fridge	105L Thetford 12V compressor
Cooking	3-burner gas stove
Bed	Queen-width
Bathroom	Combo shower and toilet
Drive Licence	Car licence

Sherwood T-2

Specification	Details
Dimensions	5.8m (L) × 2.1m (W) × 3.25m (H)
Berths	2
Chassis	Toyota HiLux or Ford Ranger (4x2 or 4x4)
Battery	240Ah AGM
Solar	260W standard
Fresh Water	86L
Grey Water	43L
Fridge	105L Thetford 12V compressor
Cooking	3-burner gas stove
Bed	North/south single beds (east/west option available)
Bathroom	Separate shower and toilet
Drive Licence	Car licence

Sherwood Conqueror 2.0

Specification	Details
Dimensions	5.85m (L) × 2.1m (W) × 3.35m (H)
Berths	2+2
Chassis	Ford Ranger 4x4 only
Battery	400Ah Lithium (LiFePO4)
Solar	600W standard
Fresh Water	95L + 80L dedicated drinking water (175L total)
Grey Water	43L
Fridge	130L Vitrifrigo 12V compressor
Cooking	2-burner induction cooktop (gas-free)
Fuel Tank	140L long-range
Bed	Queen-width in heightened nosecone
Bathroom	Combo shower and toilet
Off-Road	4x4 drivetrain, mud terrain tyres, integrated bull bar, brush bars, raptor coating, LED light bars
Drive Licence	Car licence

8. 4x4 Models – Important Notes

The Sherwood 4x4 models have been designed to provide added ground clearance and capability on unsealed roads. However, please note that:

- Under no circumstances should the vehicle be driven through water crossings any deeper than axle depth. Water ingress can occur above this level and will cause serious damage to your RV and any such damage is strictly not covered by warranty.
- For the avoidance of doubt, any water damage resulting from or arising due to water crossings, howsoever infrequently or otherwise, is strictly not covered by warranty.
- Gas venting regulations and construction requirements mean that it is impossible to achieve an absolute airtight habitation unit (the motorhome shell), so dust penetration is possible on rough and corrugated tracks and driving conditions. Therefore, we strongly recommend to always drive to conditions to mitigate dust wherever possible.
- Moderate your speed whenever encountering corrugated or rough surfaces.
- Impact, chips, scratches and/or any stone damage to your RV's body, your RV's OEM chassis, or its running gear, on any road or track surface, regardless of its nature or quality, are not covered by warranty, so please drive to the conditions.
- Movement or damage caused by dislodgement of appliances or fittings on or due to travel on corrugated roads or in off-road conditions are not covered by warranty.

9. Warranty & Support

1. Five Year / 100,000km Manufacturer's Warranty

Every new Suncamper Vehicle receives a Manufacturer's Warranty of five (5) years or 100,000 kilometres (whichever first occurs), from the date the completed Vehicle is first registered. This warranty applies to Suncamper-manufactured RV products and parts which experience normal use and which receive proper, regular servicing and maintenance as specified in this guide.

Subject to the exclusions set out below, if any Suncamper-manufactured component or part is found to be faulty — having been inspected and verified by Suncamper or an authorised Suncamper repair agent, and confirmed as not being due to normal wear and tear, accident, misuse, or lack of maintenance — it will be repaired or replaced at no cost to you.

This Manufacturer's Warranty may be transferable to a subsequent owner in the event the Vehicle is re-sold, for the residual period or distance remaining of the original five (5) years or 100,000 kilometres from the date of first registration.

2. Five Year / 100,000km Structural Warranty

A Structural Warranty of five (5) years or 100,000 kilometres (whichever first occurs) is provided to the registered owner of any new Suncamper Vehicle from the date of first registration. This warranty covers:

- Suncamper-manufactured floor and flooring components (excluding adjustments, adjusted flooring, and rubber or rubberised components); and
- Suncamper-manufactured walls and roof, specifically limited to delamination, cracking, and deformation of cladding.

If any of these parts are found to be faulty within the warranty period, having been inspected and confirmed as not being due to wear and tear, accident, misuse, or lack of maintenance, they will be repaired or replaced at no cost to you.

3. Commercial and Rental Use

Any Suncamper Vehicle used for rental, hire, or any other commercial application only receives a twelve (12) month Manufacturer's Warranty and Structural Warranty. Where Suncamper discovers that any Vehicle has been used for such purpose — regardless of the duration of any such use — these warranties will be reduced and limited to twelve (12) months only.

4. Warranty Repairs and Authorisation

All warranty requests and approvals for any such work are wholly subject to inspection, assessment, and verification of the works by Suncamper or a Suncamper-approved repair agent. No work by any unauthorised third party is permitted and nor will it bind or obligate Suncamper without our prior express written agreement.

- All approved warranty repairs and parts replacement will be undertaken at no cost to you by Suncamper, or an authorised agent, at their place of business during normal business hours.
- Where an off-site repair is required and if such a service is available, a reasonable service callout fee may be charged. This fee is not covered by this warranty and is payable by the Vehicle owner.
- Any repairs or works performed by an unauthorised repairer on a Suncamper Vehicle, without the express written consent of Suncamper, are not covered by this warranty, will not be reimbursed, and may void this warranty.
- Any non-approved parts fitted to a Suncamper Vehicle without the express written consent of Suncamper will not be covered by this warranty.

Important: No reimbursement will be made for work carried out by any unauthorised third party without the prior written consent of Suncamper.

5. What is Not Covered

The following are NOT covered by this Suncamper Warranty:

- All wear and tear from the normal use of the Vehicle or any of its component parts.
- Use as a permanent residence. Suncamper vehicles are designed strictly for recreational use, only. Any damage arising from accelerated wear and tear which occurs due to residential use will not be covered and will void this warranty.
- General wear and tear or damage to the Vehicle's body, including stone chips, scratches, surface rust, or surface imperfections, whether internally or externally.
- Vehicle damage or repairs arising from accident, misadventure, lack of upkeep, misuse, lack of any scheduled maintenance, or infestation by insects or rodents.
- The Vehicle's chassis or any part thereof. Chassis servicing and maintenance is the Vehicle owner's responsibility under the OEM Manufacturer's Warranty (refer to your Owner's Pack).
- Any GVM upgrade fitted to the chassis and servicing of the GVM upgrade is the Vehicle owner's responsibility under the GVM provider's warranty.
- Canvas, canopy, window screens, cushions, furniture coverings, awnings and mattress cover tears, punctures, shrinkage, stretching, fading, soiling, or deformation howsoever arising, unless found to be defective in material or workmanship.
- Condensation. Any condensation forming within the Vehicle's interior is not a manufacturing defect. However, managing and mitigating condensation is the responsibility of the Vehicle owner. Damage caused by condensation left unattended or untreated — including to mattresses, bedheads, curtains, and interior surfaces — is not covered by this warranty.
- Damage caused by the deterioration of external joins, joints, or surface sealants due to a lack of maintenance and scheduled servicing.

- Failure of vehicle aesthetics or physical appearance, or normal deterioration of soft trim due to UV exposure, or any impact damage howsoever sustained, whether stationary or in transit.
- The cost of towing, travel, accommodation, fuel, food, income loss, or any other consequential costs incurred while travelling to or from an authorised repairer.
- Any non-authorised service, repairs, or work performed by an unauthorised third-party provider, including the cost of any non-approved parts.

6. Off-Road Use

Some Suncamper Vehicles are designed for highway cruising, some for off-road adventure. Regardless of vehicle specification, and/or the driver's competency and skills, all owners are respectfully cautioned to:

- Avoid heavy or hard landings. All vehicular impact can have significant and often unseen consequential effects on your Vehicle's body and could compromise structural integrity and void this warranty.
- Drive to the road conditions. Different surfaces — corrugated, rutted, muddy, rocky, sandy, icy — require entirely different approaches to speed, steering, and braking. Always adjust your driving before or whenever conditions change, not after.
- Be aware that gas venting regulations and construction constraints can limit the Vehicle's ability to mitigate dust and water penetration in arid or waterlogged conditions.
- Do not travel in or through any water course above axle depth. Under no circumstances should any Suncamper Vehicle be exposed to or submerged in water at or above axle or internal storage or internal floor depth. This will void the warranty.

The following are not covered under this warranty in relation to off-road use: impact or damage to the Vehicle body, chassis, or running gear; soiled fabrics, furnishings, and fittings from any substance; water ingress and any resulting or consequential damage from water crossings; and any damage to personal items regardless of circumstances.

7. Component Warranty Periods

Your motorhome contains 1,000s of components. Many of these are supplied by OEM manufacturers and carry their own separate warranties. The following is a summary of typical component warranty periods. For full details on each item, refer to the respective booklet in your Owner's Pack.

1 Year	Water pump, hot water system, electric steps, microwave, CBE components, solar panels, extraction fans, windows/hatches, TV & antenna components
2 Years	Air conditioner, diesel heater, reverse camera, inverter, awning, bike rack, bull bar, long range tank, suspension
3 Years	Stove, fridge, toilet, Sirocco fans, Lithium battery, AGM battery
5 Years	Victron electronics, CB radio, snorkel, winch, motorhome walls, motorhome cabinetry, motorhome floor, vehicle chassis, Suncamper plumbing, Suncamper benchtops, Suncamper LED lighting, towbar

8. Warranty Registration

Your Warranty Registration & Declaration form is included in your Owner's Pack and will be explained to you by your salesperson on the day of handover. You must complete this form and return it to Suncamper within seven (7) days of taking delivery of your Vehicle. Claims may be withheld or delayed if this form has not been submitted as stipulated.

Please post completed forms to: Suncamper Motorhomes, U3/9 Sefton Road, Thornleigh NSW 2120, or email to: freedom@suncampermotorhomes.com.au

9. Warranty Transfer

If you sell your Suncamper, a Transfer of Warranty Form must be completed and returned to Suncamper within seven (7) days of the sale having been completed. This form is included in your Owner's Pack. Please post the completed and countersigned form to: Suncamper Motorhomes, Unit 3/9 Sefton Rd, Thornleigh NSW 2120 or scan and email to freedom@suncampermotorhomes.com.au. Claims may be withheld or delayed if this form is not submitted as stipulated.

10. How to Make a Warranty Claim

- Firstly, for all warranty matters, please go to www.suncamper.com.au/rvservice and complete and submit the form at that link.
- Suncamper or an authorised repairer will arrange to inspect, assess, and verify the issue and provide a quote.
- Suncamper will review and approve the works and costs in writing.
- If applicable, work will be completed at no cost to you, subject to the assessment outcome.
- Suncamper pays the authorised repairer directly — you continue travelling.

11. Owner Responsibilities

As the Vehicle owner, you are responsible for:

- Maintaining and servicing your motorhome and its chassis regularly, in accordance with each manufacturer's guidelines.
- Following the instructions in your Owner's Guide.
- Always using the online web-form at www.suncamper.com.au/rvservice.
- Reporting any issues to Suncamper promptly. Suncamper will not accept liability for damage arising from issues left unattended.
- Using only Suncamper authorised repairers for any warranty, service or repair work.
- Flushing the toilet system and fully emptying the cassette before any service, repair, or warranty work. Failure to do so will result in additional charges being incurred.

Suncamper's full Warranty Terms and Conditions are contained within your Owner's Pack. No individual, dealer, agent, or representative of Suncamper is authorised to make any representation or warranty other than those detailed in the official Warranty Terms and Conditions.

10. Safety Warning Labels

Your motorhome carries important safety warning labels both inside and outside the vehicle. Do not remove these labels. They include LP Gas Storage, Safety Advice, Hot Water System Warning, Seating Diagram, and Swivel Seat Labels.

Warning: Swivel seats must be returned to the full forward-facing position and locked before driving. Child restraint anchorages are designed for child restraints only — do not use them for adult seatbelts or to attach equipment.

11. Useful Information

The CMCA – Australia's Largest RV Club

Once you're on the road, one of the best things you can do is join the Campervan and Motorhome Club of Australia (CMCA). With over 70,000 members, it's Australia's largest RV club and a genuinely useful resource for anyone travelling in a motorhome.

Membership gives you access to:

- CMCA Parks — a network of low-cost overnight stops across Australia, typically from \$5 a night for self-contained vehicles.
- Discounts at over 300 holiday parks and affiliated caravan parks nationwide.
- The Wanderer — a monthly magazine covering travel stories, tips, and RV news.
- CMCA Traveller — a trip-planning app with campgrounds, points of interest, and RV-specific route planning.
- Exclusive RV insurance and roadside assistance discounts.
- A national calendar of rallies, group touring safaris, and chapter community events — a great way to meet fellow travellers and discover new places.

The CMCA also runs chapter groups in each state, so there's a local community wherever you're based. If you're new to motorhome travel, the knowledge and goodwill in the CMCA community is hard to beat.

CMCA	Details
Website	www.cmca.net.au
App	CMCA Connect (iOS and Android)
Phone	02 4978 8788

Campsite Planning Apps

Two apps are worth downloading before your first trip. Both work offline, which matters when you're somewhere remote with no signal.

WikiCamps Australia

The most comprehensive campsite database in Australia, with over 60,000 sites including free camps, national parks, caravan parks, rest areas, and points of interest. Community-driven reviews, photos, and ratings give you a real-world picture of each site before you arrive. Available on iOS and Android for a one-off fee.

WikiCamps	Details
Website	www.wikicamps.com.au
Platforms	iOS and Android
Cost	One-off purchase

Camps Australia Wide

A well-regarded alternative with a strong following among long-term travellers. Covers a wide range of free and low-cost camping options across all states and territories, with good coverage of remote and off-the-beaten-track sites. Also available as a printed guidebook if you prefer something physical as a backup.

Camps Australia Wide	Details
Website	www.campsaustraliawide.com
Platforms	iOS and Android
Cost	Subscription or one-off purchase

A Few Tips for New Owners

- Australia is big. Really big. Plan your daily distances conservatively, especially in remote areas. Running low on fuel or water in outback Australia is a serious situation.
- Free camping is widely available but varies enormously by state. Check local rules on where you can stay — some areas require a self-contained certification, which your Suncamper holds.
- The RV community is genuinely friendly. If you're parked next to someone who's been doing it for years, ask them questions. Most travellers are happy to share what they know.
- Keep a travel journal or photo record. The trips you take in your motorhome tend to become some of the best memories you'll have.

12. Contact & Help

If you have questions, need support, or need to arrange warranty or service work, please contact us directly.

Contact	Details
Phone	1300 416 854
Email	freedom@suncampermotorhomes.com.au
Website	www.suncampermotorhomes.com.au
Address	U3/9 Sefton Road, Thornleigh NSW 2120
Hours	Business hours, Eastern Standard Time

For dealer and authorised service centre locations across Australia and New Zealand, visit our website.

Suncamper wishes you many happy and safe adventures.
