



SAXBY RANGE

Owner's Guide & User Manual • 2026

V-2 • S-2 • X-2 • F-2

Iveco Daily | Mercedes-Benz Sprinter (incl. 4x4) | Ford Transit

Australian-built since 1977 • RVMAP Accredited • 5-Year Warranty



QUICK REFERENCE CARD — ALL MODELS

Keep this card handy. Tear out and store in your cab or on the fridge.

Before You Drive

- LPG cylinder valve OFF at cylinder
- Hot water system OFF
- All appliances, lights, water pump are OFF
- Power lead(s) are disconnected and stowed
- Water & waste hoses are disconnected and stowed
- All windows, hatches & doors are closed and locked
- Awning is fully rolled-in and secured
- Rooftop antenna is lowered and stowed
- Entry step is retracted and secured
- All cupboards and drawers are latched
- Tyre pressure and condition have been checked
- Fridge door secured and set to travel power mode
- Vehicle stabilisers removed (if fitted)
- Drop-down bed raised and locked (if fitted)
- Outdoor TV & BBQ/kitchen are secured (if fitted)

When You Arrive at a Site

- Level site, clear of branches and signage
- Handbrake on, wheel chocks applied
- Connect 240V 15A power lead
- Open LPG cylinder if using gas
- Fill fresh water tanks or connect mains water
- Turn on water pump and hot water system
- Set fridge to correct power mode
- Roll out and secure awning if required

Before You Leave a Site

- Hot water system and water pump OFF
- Grey water emptied at dump point
- Toilet cassette emptied and rinsed
- Awning rolled in, legs, pegs and ropes stowed
- TV antenna, hoses, power leads stowed
- Final walk-around and mirror check
- Do a full pre-drive checklist, as above

If You Smell Gas

- Extinguish all open flames immediately
- Do NOT touch electrical switches
- Shut off gas at the cylinder valve
- Open all doors and vents
- Leave your Saxby ASAP
- Do not re-enter until cleared by a Gas Technician

Quick Troubleshooting

No 240V → Check RCD breaker and power lead

No 12V → Check master switch, fuses, battery

No water → Check tank level and pump switch

Fridge not cold → Check power source and vents

Stove won't light → Check gas on, purge air, test igniter

My Notes

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1. Welcome – All About Suncamper

Welcome

Congratulations on purchasing your new Suncamper Saxby. We're thrilled to have you a part of the Suncamper community.

Your Saxby was designed and built here in Australia, mounted on your choice of Iveco Daily, Mercedes-Benz Sprinter, or a Ford Transit chassis.

This guide is written in plain English and covers everything you need to know to use, maintain, and get the most out of your motorhome. We strongly recommend reading it in full before your first trip and keeping it handy as a reference on the road.

Handy Hint: Keep this guide with your Owner's Pack and appliance manuals. It's also available at www.suncampermotorhomes.com.au for easy access anywhere.

About Suncamper

Suncamper has been building motorhomes in Australia since 1977 — almost half a century of hands-on experience, refinement, and dedication to quality. We are proudly Australian-owned and operated, and we build specifically for Australian conditions, on-road and off.

Every Suncamper is constructed using premium composite panel construction: a one-piece roof and walls built from two fibreglass skins bonded around a high-density closed-cell foam core, and a steel and dense composite foam floor. All our panels are CNC-cut and precision-fitted, creating a seamless structure with less joins, fewer weak points and, because the closed-cell foam core doesn't absorb water, it addresses a primary cause of long-term water ingress in RV manufacture.

Suncamper not only proudly boasts being accredited under the industry-leading and rigorous accreditation program, RVMAP (Recreational Vehicle Manufacturing Accreditation Program, created and administered by the industry's national governing body) but we are also a multi-award winner, including the CCIA NSW Gold Award for Excellence 2024 (which in fact we've been awarded 4 times in past 10 years alone, amongst others).

Vehicle Size and Weight

Your motorhome is much larger and heavier than most cars. We encourage you to always keep the following in mind:

- Watch for low clearances: overhanging branches, petrol station canopies, car parks, overhead bollards and road signage(s). Your vehicle is 3.25m tall.
- Take corners wider than you normally would in a car. Your Sovereign is longer and your vehicle's rear-end tracks differently.
- Allow significantly more stopping distance. As your vehicle is much heavier than a car, it takes much longer to pull up safely.
- Check blind spots carefully before reversing. Always use your reversing camera and mirrors.
- Be aware that your Sovereign does not accelerate as quickly as a car, particularly when overtaking.
- Always pull wider than normal when approaching kerbs — tree branches tend to hang lowest nearest to footpaths.
-

Safety Note: Always walk around your Saxby before driving off. Check for children, pets, obstacles, and overhead clearances.

2. Quick Start – Before You Hit the Road

The Day Before You Travel

- Plug into 240V power to fully charge your batteries and to pre-chill your fridge.
- Run the hot water tap(s) until you have a steady stream flowing with no air in the line. This will then fill your hot water system.
- Top up your freshwater tank once this is done.
- Test your smoke alarm, gas detector, and fire extinguisher. Replace the batteries if needed (but always do so no less frequently than once annually).
- Pack toilet chemicals, hoses, 15A power lead, and levelling blocks.

Important Pre-Drive Checklist

Before every trip, confirm that the:

1. LPG cylinder valve is turned OFF at the cylinder.
2. Hot water system is turned OFF.
3. All appliances, lights, and water pump are turned OFF.
4. Power lead(s) are disconnected and stowed.
5. Fresh water and waste hoses are disconnected and stowed.
6. All windows, roof vents, hatches, and doors are closed and locked.
7. Awning is rolled-in & secured. Pegs, legs and ropes removed and stowed for travel.
8. Rooftop antenna lowered and stowed (if fitted).
9. Entry-step is retracted and secured.
10. All cupboards and drawers are latched shut.
11. Tyre pressure and condition checked.
12. Fridge contents are secured and fridge is set to travel power mode.
13. Vehicle stabilisers are withdrawn or removed (if applicable).

Important: Walk around your Saxby before moving off. It is far better — and far cheaper — to spot a problem before you drive than after.

3. Location Setup & Pack-Down

Setup – Arrive and Relax

- Choose a level site, clear of overhead branches and signage.
- It is always advisable not to park near or under trees.
- Apply the handbrake and use wheel chocks, even on apparently level ground.
- Connect your 240V 15A power lead if a powered site is available.
- Open the LPG cylinder valve if using gas for cooking, hot water, or heating.
- Connect to mains water pressure, if available, or refill your freshwater tanks.
- Set fridge to requisite power mode (240V when connected; otherwise to gas or 12V).
- Turn on the water pump and hot water system.
- Roll out and secure the awning, if weather conditions permit.

Tip: Ants are a common issue at Australian campsites. Sprinkle a light ring of flour around your wheels to deter them. Clean it up before you leave.

Pack-Down – Leave Clean and Safely

- Switch off the hot water system and water pump.
- Empty grey water at an approved dump point.
- Empty, rinse and deodorise the toilet cassette at an RV dump point.
- Roll in and secure the awning, legs, pegs, and ropes.
- Stow the TV antenna (if fitted), hoses, and power leads.
- Perform a final walk-around and a mirror check.
- Run through the full Pre-Drive Checklist (Section 2) before departure.

4. Using Your Saxby

4.1 Power Systems

12V Battery System

The 12V system powers your lights, water pump, fans, fridge, TV, diesel heater, and other interior appliances. Your Saxby is fitted with 240Ah AGM batteries (whereas 240Ah Lithium “LiFePO4” system is optional). Power is distributed via a blade-style fuse box.

- If a circuit fails: turn off the 12V power to that circuit and replace the blown fuse with one of the same colour and amp rating (e.g. 5A, 10A, 15A).
- Never replace a fuse with a higher-rated fuse. This can cause wiring damage or fire.

240V AC (Mains Power)

Connect to mains power using the 15A lead supplied with your Saxby, or a 10A–15A converter. When connected, all 240V appliances and power points are operational. If power cuts out, check the RCD breaker. Mains power activates the onboard 240V battery charger — it is the fastest way to charge your 12V battery system.

Important: Under no circumstances should you alter the 15A plug or lead configuration. An approved power adaptor can be purchased from Suncamper if required.

Solar Charging

Your Saxby is fitted with 260W solar and a Victron MPPT solar controller. Solar keeps your battery topped up between mains connections and while off grid. Do not cover solar panels when in storage.

Charging While Driving

Your Saxby charges via DC-to-DC while the engine is running, from the alternator, without drawing from the starter battery.

4.2 LPG Gas System

LPG powers your stove, hot water system, and diesel heater (where fitted). Always turn the LPG cylinder valve OFF before driving.

- To turn ON gas: rotate valve at the top of the cylinder anticlockwise.
- To turn OFF gas: rotate valve at the top of the cylinder clockwise until fully closed.
- Never smoke or use an open flame near the gas compartment.
- Check connections periodically with soapy water. Bubbling could indicate a leak.
- Never use cooking appliances as heaters.

- Always use the rangehood when cooking indoors and always open a window or vent.

Important: If you smell gas: extinguish all open flames, do not touch electrical switches, shut off the gas at the cylinder, open all doors and vents, leave your Saxby immediately, and contact an authorised Gas Technician before using the system or the vehicle again.

4.3 Water System

Your Saxby is fitted with a 130L freshwater tank and an 86L grey water tank. Fill slowly using a food-grade hose. Turn the water pump on only when using taps. Mains water connection is standard on all Saxby models — the pump does not need to be active when using mains pressure. Empty grey water responsibly. Use only biodegradable soaps and detergents.

4.4 Hot Water System

Your hot water system runs on LPG and/or 240V electricity and activates automatically when you plug into 240V mains. Turn it off at its dedicated power point if you don't want it to activate. On gas, open the cylinder and press the ignition switch. The system has automatic re-ignition; if it shuts off repeatedly, reset by switching off and on again.

WARNING: Never run the 240V heating element with an empty water tank. This will permanently damage the element and is not covered by warranty.

4.5 Fridge

Your Saxby is fitted with a 150L Thetford 12V compressor fridge (V-2, S-2, X-2) or a 175L Thetford fridge (F-2). Pre-chill the day before travel, load pre-chilled food, keep vents clear, and secure the door closed before driving.

4.6 Cooking

All Saxby models are fitted with a Thetford 3-burner gas stove and combo grill/oven, plus a rangehood.

- Ensure the gas cylinder is open.
- Hold the knob down for the relevant burner and turn to ON.
- While holding, press the ignition switch until the burner lights.
- Adjust the heat by rotating the knob.

Important: Never hold the gas knob open without immediately activating the ignition. If the ignition fails, only use a match.

The Saxby S-2 also features a rear tailgate door that opens to create an outdoor entertaining area. Always ensure that this door is fully closed and well secured before driving.

4.7 Air Conditioning and Heating

A 240V reverse cycle air conditioner is fitted to your Saxby, operating on 240V power only. A diesel heater is an option on all Saxby models and runs from the vehicle's diesel fuel. Run the heater at least once a month during storage to maintain seals and component parts.

4.8 Toilet and Bathroom

All Saxby's are fitted with a Thetford cassette toilet and a separate shower. To operate:

- Open the black cover inside the bowl before use. Close it after flushing.
- Use only single-ply toilet paper and RV-approved toilet chemicals.
- Do not place facial tissues, wipes, or sanitary items in the toilet.
- Empty the cassette as soon as the indicator shows full.

Emptying the Cassette

- Ensure the black cover inside the bowl is closed before removing the cassette.
- Squeeze the green lift plate at its base, slide the cassette out via the exterior hatch.
- Once removed and ready to dump, rotate the waste arm and remove the green cap.
- Tip contents at a designated RV dump point.
- Press the green air button to assist dumping process.
- Rinse the cassette thoroughly several times and deodorise.
- Add toilet chemical, replace the cap and waste arm, and slide the cassette back in.

Important: Do not use harsh chemicals containing formaldehyde. These prevent legal disposal of waste at dump stations.

4.9 Electric Drop-Down Bed (V-2, S-2, F-2)

Your Saxby is fitted with an electric drop-down queen bed which lowers and raises via a wall-mounted switch, or remote. Ensure that the bed is fully raised and locked into position before driving. Keep the mechanism and rail clear of obstructions at all times.

4.10 Awning

Your motorhome is fitted with a 4m awning. Retract fully in strong winds, heavy rain, or storms. Always allow the awning to fully dry before rolling in to prevent mildew from forming. The awning must be fully retracted, secured and locked into position before driving.

4.11 TV, Antenna, and Reversing Camera

Your Saxby is fitted with a Smart TV and no-setup roof antenna. Rescan for channels at each new location. The reversing camera activates automatically in reverse gear. Always

check to ensure that the camera lens remains clean and free of debris which can obstruct your vision.

4.12 Storage and Loading

All Saxby's feature generous storage including a large tunnel boot, external-to-internal lockers, and kitchen overheads. The S-2 features tie-down points for bikes, boards, and other active gear. Always load heavy items low and towards the axles. Ensure to never exceed your vehicle's GVM.

5. Care & Maintenance

General Care

- Wash the exterior of your Saxby regularly with mild, non-abrasive car wash detergent and a soft cloth or chamois. Always include the roof, walls, and undercarriage too.
- Wax exterior fibreglass surfaces at least once every year to protect the finish and prevent fibreglass fading.
- Inspect all seals regularly and reseal where required. If unsure, contact Suncamper.
- Do not use petrol-based cleaners on acrylic windows. Use warm soapy water only.

Battery

- Check battery terminals regularly for corrosion and tightness.
- If the battery emits a rotten-egg smell, stop charging immediately and contact Suncamper or your roadside assistance provider.

Tyres

- Check tyre pressure when tyres are cold, before each trip.
- Do not release pressure from warm tyres – air pressure naturally increases with heat.
- Check spare tyre regularly. Recommended pressures are listed on a printed placard that can be found on the chassis cabin driver's door frame.

Storing Your Saxby

- Wash and wax the exterior before storing.
- Remove all food, candles, and sweet-smelling items to prevent insect infestation.
- Turn off all pilot lights and close the LPG cylinder valve.
- Switch off all lights, appliances, and the water pump.
- Defrost, clean, and dry the fridge. Leave the door slightly ajar.
- Drain all fresh, grey, and hot water tanks.
- Empty and rinse the toilet cassette and deodorise.
- Cover the air conditioner ideally with a large plastic garbage bag if storing long-term.
- Close all windows and vents.
- If security permits and, where fitted with a flyscreen, leave one vent ajar for airflow.
- Ensure no water is pooling on the roof. Do not cover solar panels.
- Plug into 240V at least once a month if not using solar. Overnight is sufficient.
- If fitted with a diesel heater, run it for a short period at least once a month.

Tip: An open box of baking soda left in the fridge during storage helps prevent odours from building up.

6. Troubleshooting – Quick Checks

Symptom	What to Check
No 240V power	Check the RCD breaker, power lead connection, and site supply.
No 12V power	Check the master switch, fuse box, and battery charge level.
No water from taps	Check tank level, pump switch is on, and pump strainer is clear.
Fridge not cooling	Check pre-chill, seals, vents, and correct power source.
Stove won't light	Check gas is on, purge air from line, and test igniter.
Awning won't retract	Check 12V power. However, most awnings can also be operated manually using the hex key/arm stored in vehicle.
Hot water not working	Check gas or 240V connected, tank is full. Reset by switching off and on.
Drop-down bed not moving	Check power is on, remote battery, and rail is clear of obstructions.
Gas alarm sounding	Turn gas off at cylinder, open all vents, leave the motorhome, call a gas technician.

7. Model Quick Facts

Saxby V-2

Specification	Details
Dimensions	6.8m (L) × 2.35m (W) × 3.25m (H)
Berths	2+2
Chassis	Iveco Daily, Mercedes-Benz Sprinter (incl. 4x4), or Ford Transit
Battery	240Ah AGM (240Ah Lithium optional)
Solar	260W standard
Fresh Water	130L
Grey Water	86L
Fridge	150L Thetford 12V compressor
Cooking	3-burner gas stove + combo grill/oven
Bed	Electric drop-down queen bed
Bathroom	Separate shower and toilet
Unique Feature	Club lounge seating, tunnel boot storage
Drive Licence	Car licence

Saxby S-2

Specification	Details
Dimensions	6.8m (L) × 2.35m (W) × 3.25m (H)
Berths	2
Chassis	Iveco Daily, Mercedes-Benz Sprinter (incl. 4x4), or Ford Transit
Battery	240Ah AGM (240Ah Lithium optional)
Solar	260W standard
Fresh Water	130L
Grey Water	86L
Fridge	150L Thetford 12V compressor
Cooking	3-burner gas stove + combo grill/oven
Bed	Electric drop-down queen bed
Bathroom	Separate shower and toilet
Unique Feature	Rear tailgate door, panoramic windows, tie-down points for active gear
Drive Licence	Car licence

Saxby X-2

Specification	Details
Dimensions	6.8m (L) × 2.35m (W) × 3.25m (H)
Berths	2
Chassis	Iveco Daily, Mercedes-Benz Sprinter (incl. 4x4), or Ford Transit
Battery	240Ah AGM (240Ah Lithium optional)
Solar	260W standard
Fresh Water	130L
Grey Water	86L
Fridge	150L Thetford 12V compressor
Cooking	3-burner gas stove + combo grill/oven
Bed	French bed (corner queen-length)
Bathroom	Separate shower and toilet
Unique Feature	Swivel driver and passenger seats, permanent dining area, large picture windows
Drive Licence	Car licence

Saxby F-2

Specification	Details
Dimensions	7.3m (L) × 2.35m (W) × 3.25m (H)
Berths	4 (+2 with nosecone option)
Chassis	Mercedes-Benz Sprinter (incl. 4x4)
Battery	240Ah AGM (240Ah Lithium optional)
Solar	260W standard
Fresh Water	130L
Grey Water	86L
Fridge	175L Thetford 12V compressor
Cooking	3-burner gas stove + combo grill/oven
Bed	Electric drop-down queen bed; dinette bed conversion
Bathroom	Separate shower and toilet
Unique Feature	Dedicated dining area, bench seats with seatbelt option, tunnel storage boots, club lounge
Drive Licence	Car licence

8. Warranty & Support

1. Five Year / 100,000km Manufacturer's Warranty

Every new Suncamper Saxby receives a Manufacturer's Warranty of five (5) years or 100,000 kilometres (whichever first occurs), from the date the completed Vehicle is first registered. This warranty applies to Suncamper-manufactured RV products and parts which experience normal use and which receive proper, regular servicing and maintenance as specified in this guide.

Subject to the exclusions set out below, if any Suncamper-manufactured component or part is found to be faulty — having been inspected and verified by Suncamper or an authorised Suncamper repair agent, and confirmed as not being due to normal wear and tear, accident, misuse, or lack of maintenance — it will be repaired or replaced at no cost to you.

This Manufacturer's Warranty may be transferable to a subsequent owner in the event the Vehicle is re-sold, for the residual period or distance remaining of the original five (5) years or 100,000 kilometres from the date of first registration.

2. Five Year / 100,000km Structural Warranty

A Structural Warranty of five (5) years or 100,000 kilometres (whichever first occurs) is provided to the registered owner of any new Suncamper Saxby from the date of first registration. This warranty covers:

- Suncamper-manufactured floor and flooring components (excluding adjustments, adjusted flooring, and rubber or rubberised components); and
- Suncamper-manufactured walls and roof, specifically limited to delamination, cracking, and deformation of cladding.

If any of these parts are found to be faulty within the warranty period, having been inspected and confirmed as not being due to wear and tear, accident, misuse, or lack of maintenance, they will be repaired or replaced.

3. Commercial and Rental Use

Any Suncamper Saxby used for rental, hire, or any other commercial application only receives a twelve (12) month Manufacturer's Warranty and Structural Warranty. Where we discover a Saxby has been used for such purposes — regardless of the duration of such use — these warranties will be reduced and limited to twelve (12) months only.

4. Warranty Repairs and Authorisation

All warranty requests and approvals for any such work are wholly subject to inspection, assessment, and verification of the works by Suncamper or a Suncamper-approved repair agent. No work by any unauthorised third party will bind or obligate Suncamper without our prior express written agreement.

- All approved warranty repairs and parts replacement will be undertaken at no cost to you by Suncamper, or by an authorised agent, at their place of business during normal business hours.
- Where an off-site repair is required and if such a service is available, a reasonable service callout fee may be charged. This fee is not covered by this warranty and is payable by the Vehicle owner.
- Any repairs or works performed by an unauthorised repairer on a Suncamper Vehicle, without the express written consent of Suncamper, are not covered by this warranty, will not be reimbursed, and may void this warranty.
- Any non-approved parts fitted to a Suncamper Vehicle without the express written consent of Suncamper will not be covered by this warranty.

Important: No reimbursement will be made for work carried out by any unauthorised third party without prior the written consent of Suncamper.

5. What is Not Covered

The following are NOT covered by this Suncamper Warranty:

- All wear and tear from the normal use of the Vehicle or any of its component parts.
- Use as a permanent residence. Suncamper Vehicles are designed for recreational use only. Any damage arising from accelerated wear and tear which occurs due to residential use will not be covered and may void this warranty.
- General wear and tear or damage to the Vehicle's body, including stone chips, scratches, surface rust, or surface imperfections, whether internally or externally.
- Vehicle damage or repairs arising from accident, misadventure, lack of upkeep, misuse, lack of any scheduled maintenance, or infestation by insects or rodents.
- The Vehicle's chassis or any part thereof. Chassis servicing and maintenance is the Vehicle owner's responsibility under the OEM Manufacturer's Warranty (refer to your Owner's Pack).
- Any GVM upgrade fitted to the chassis and servicing of the GVM upgrade is the Vehicle owner's responsibility under the GVM provider's warranty.
- Canvas, canopy, window screens, cushions, furniture coverings, awnings and mattress cover tears, punctures, shrinkage, stretching, fading, soiling, or deformation howsoever arising, unless found to be defective in material or workmanship.
- Condensation. Condensation forming within the Vehicle's interior is not a manufacturing defect. However, managing and mitigating condensation is the responsibility of the Vehicle owner. Damage caused by condensation left unattended or untreated — including to mattresses, bedheads, curtains, and interior surfaces — is not covered.
- Damage caused by the deterioration of external join, joint, or surface sealants due to a lack of maintenance and scheduled servicing.

- Failure of vehicle aesthetics or physical appearance, or normal deterioration of soft trim due to UV exposure or impact damage, howsoever sustained, whether stationary or in transit.
- The cost of towing, travel, any accommodation, fuel, food, income loss, or any other consequential costs incurred while travelling to or from an authorised repairer.
- Any non-authorised service, repairs, or work performed by an unauthorised third-party provider, including the cost of any non-approved parts.

6. Off-Road Use

Some Suncamper Saxby's are designed for highway cruising, some are made more for off-road adventure. Regardless of specification, all owners are respectfully cautioned to:

- Avoid heavy or hard landings. All vehicular impact can have significant and often unseen consequential effects on your Saxby's body and could compromise structural integrity and void this warranty.
- Drive to the road conditions. Different surfaces — corrugated, rutted, muddy, rocky, sandy, icy — require entirely different approaches to speed, steering, and braking. Always adjust your driving before or whenever conditions change, not after.
- Be aware that gas venting regulations and construction constraints can limit your Saxby's ability to mitigate dust and water penetration.
- Do not travel in or through any water course above axle depth. Under no circumstances should any Suncamper Saxby be exposed to or submerged in water at or above internal storage or internal floor depth. To do so will void your warranty.

The following are not covered under this warranty in relation to off-road use: impact or damage to the Vehicle body, chassis, or running gear; soiled fabrics, furnishings, and fittings from any substance; water ingress and any resulting or consequential damage from water crossings; and any damage to personal items regardless of circumstances.

7. Component Warranty Periods

Your Suncamper Saxby contains 1,000s of components. Many of these are supplied by OEM manufacturers and carry their own separate warranties. The following is a summary of typical component warranty periods. For full details on each item, refer to the respective booklet in your Owner's Pack.

1 Year	Water pump, hot water system, electric steps, microwave, CBE components, solar panels, extraction fans, windows/hatches, TV & antenna components
2 Years	Air conditioner, diesel heater, reverse camera, inverter, awning, bike rack, bull bar, long range tank, suspension
3 Years	Stove, fridge, toilet, Sirocco fans, Lithium battery, AGM battery
5 Years	Victron electronics, CB radio, snorkel, winch, motorhome walls, motorhome cabinetry, motorhome floor, vehicle chassis, Suncamper plumbing, Suncamper benchtops, Suncamper LED lighting, towbar

8. Warranty Registration

Your Warranty Registration & Declaration form is included in your Owner's Pack and will be explained to you by your salesperson on the day of handover. You must complete this form and return it to Suncamper within seven (7) days of taking delivery of your Vehicle. Claims may be withheld or delayed if this form has not been submitted or stipulated.

Please post completed forms to: Suncamper Motorhomes, U3/9 Sefton Road, Thornleigh NSW 2120, or email to: freedom@suncampermotorhomes.com.au

9. Warranty Transfer

If you sell your Suncamper Saxby, a Transfer of Warranty Form must be completed and returned to Suncamper within seven (7) days of the sale being completed. This form is included in your Owner's Pack. Please post the completed and countersigned form to: Suncamper Motorhomes, U3/9 Sefton Road, Thornleigh NSW 2120 or email to: freedom@suncampermotorhomes.com.au. Claims may be withheld or delayed if this form has not been submitted as stipulated.

10. How to Make a Warranty Claim

- Firstly, for all warranty, service or repair matters, please always go to www.suncamper.com.au/rvservice and complete and submit the form at that link.
- Suncamper or an authorised repairer will inspect, assess, and verify the issue and provide a quote.
- Suncamper will review and approve the works and costs in writing.
- Repairs will be completed at no cost to you, subject to the assessment outcome.
- Suncamper pays the authorised repairer directly — you continue travelling.

11. Owner Responsibilities

As the owner of this Suncamper Saxby, you are responsible for:

- Maintaining and servicing your motorhome and its chassis regularly, in accordance with each manufacturer's guidelines.
- Following the instructions in your Owner's Guide.
- Report any issues to Suncamper promptly. Suncamper will not accept liability for damage arising from issues that are left or allowed to go unattended.
- Using only Suncamper authorised repairers for any warranty, service or repair work.
- Flushing the toilet system and fully emptying the cassette before any service, repair, or warranty work. Failure to do so will result in additional charges being incurred.

Suncamper's full Warranty Terms and Conditions are contained within your Owner's Pack. No individual, dealer, agent, or representative of Suncamper is authorised to make any representation or warranty other than those detailed in the official Warranty Terms and Conditions.

9. Useful Information

The CMCA – Australia's Largest RV Club

Once you're on the road, one of the best things you can do is join the Campervan and Motorhome Club of Australia (CMCA). With over 70,000 members, it's Australia's largest RV club and a genuinely useful resource for anyone travelling in a motorhome.

Membership gives you access to:

- CMCA Parks — a network of low-cost overnight stops across Australia, typically from \$5 a night for self-contained vehicles.
- Discounts at over 300 holiday parks and affiliated caravan parks nationwide.
- The Wanderer — a monthly magazine covering travel stories, tips, and RV news.
- CMCA Traveller — a trip-planning app with campgrounds, points of interest, and RV-specific route planning.
- Exclusive RV insurance and roadside assistance discounts.
- A national calendar of rallies, group touring safaris, and chapter community events — a great way to meet fellow travellers and discover new places.

The CMCA also runs chapter groups in each state, so there's a local community wherever you're based. If you're new to motorhome travel, the knowledge and goodwill in the CMCA community is hard to beat.

CMCA	Details
Website	www.cmca.net.au
App	CMCA Connect (iOS and Android)
Phone	02 4978 8788

Campsite Planning Apps

Two apps are worth downloading before your first trip. Both work offline, which matters when you're somewhere remote with no signal.

WikiCamps Australia

The most comprehensive campsite database in Australia, with over 60,000 sites including free camps, national parks, caravan parks, rest areas, and points of interest. Community-driven reviews, photos, and ratings give you a real-world picture of each site before you arrive. Available on iOS and Android for a one-off fee.

WikiCamps	Details
Website	www.wikicamps.com.au
Platforms	iOS and Android
Cost	One-off purchase

Camps Australia Wide

A well-regarded alternative with a strong following among long-term travellers. Covers a wide range of free and low-cost camping options across all states and territories, with good coverage of remote and off-the-beaten-track sites. Also available as a printed guidebook if you prefer something physical as a backup.

Camps Australia Wide	Details
Website	www.campsaustraliawide.com
Platforms	iOS and Android
Cost	Subscription or one-off purchase

A Few Tips for New Owners

- Australia is big. Really big. Plan your daily distances conservatively, especially in remote areas. Running low on fuel or water in outback Australia is a serious situation.
- Free camping is widely available but varies enormously by state. Check local rules on where you can stay — some areas require a self-contained certification, which your Suncamper holds.
- The RV community is genuinely friendly. If you're parked next to someone who's been doing it for years, ask them questions. Most travellers are happy to share what they know.
- Keep a travel journal or photo record. The trips you take in your motorhome tend to become some of the best memories you'll have.

10. Contact & Help

If you have questions, need support, or need to arrange warranty or service work, please contact us directly.

Contact	Details
Phone	1300 416 854
Email	freedom@suncampermotorhomes.com.au
Website	www.suncampermotorhomes.com.au
Address	U3/9 Sefton Road, Thornleigh NSW 2120
Hours	Business hours, Eastern Standard Time

For dealer and authorised service centre locations across Australia and New Zealand, visit our website.

Suncamper wishes you many happy and safe adventures.
